CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 03rd day of October' 2024

C.G.No.137/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Sri. S.L. Anjani Kumar

Smt. G. Eswaramma

Member (Finance)

Member (Technical)

Member (Independent)

Retween

Smt. A.Vani, Peddagopavaram (V), Gopavaram (M), Badvel, Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Badvel
- 2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Badvel on 04.09.2024 stating that she applied for an agriculture service connection but the respondents did not prepare estimate and

did not issue demand notice for payment of necessary charges to release the new service connection.

- notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have prepared the estimate and the higher authorities sanctioned the estimate on 17.08.2024 and accordingly they have issued demand notice to the complainant, but so far the complainant did not pay the estimate charges.
- O3. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they prepared the estimate which was sanctioned and issued demand notice to the complainant and on payment of the estimated charges, the service connection to the complainant will be issued. The complainant issued letter of satisfaction stating that she received the demand notice for payment of estimated charges and requested to close the complaint as the purpose is served. Since the complainant received the demand notice, the complainant is directed to pay the charges as per estimate and on payment of the same, the respondents are directed to release

the service connection as per rules in vogue. There is no order as to costs.

O4. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

CHAIRPERSON

Juny 03/10/24

Member (Technical)

Member (Independent)