

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024
C.G.No.137/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. A.Vani, Peddagopavaram (V),
Gopavaram (M), Badvel, Kadapa District. Complainant

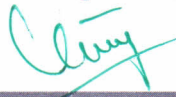
AND

1. Dy. Executive Engineer/O/Badvel
2. Executive Engineer/O/Mydukur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Badvel on 04.09.2024 stating that she applied for an agriculture service connection but the respondents did not prepare estimate and



did not issue demand notice for payment of necessary charges to release the new service connection.

02. The said complaint was registered as C.G.No.137/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have prepared the estimate and the higher authorities sanctioned the estimate on 17.08.2024 and accordingly they have issued demand notice to the complainant, but so far the complainant did not pay the estimate charges.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they prepared the estimate which was sanctioned and issued demand notice to the complainant and on payment of the estimated charges, the service connection to the complainant will be issued. The complainant issued letter of satisfaction stating that she received the demand notice for payment of estimated charges and requested to close the complaint as the purpose is served. Since the complainant received the demand notice, the complainant is directed to pay the charges as per estimate and on payment of the same, the respondents are directed to release

